The new era of tourism: pursuing the balance between economic development and sustainability

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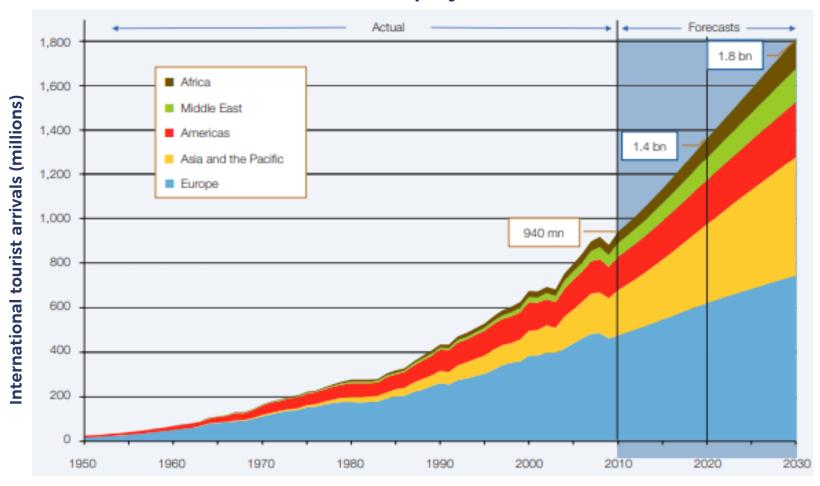


The new era of tourism: pursuing the balance between economic development and sustainability

- What central elements to keep the balance among tourism and the impact on environment and local communities
- How cooperation among stakeholders could be an accelerator
- What could be the winning ingredients of a destination

A new era of tourism?

Tourism towards 2030: trends and projections 1950-2030

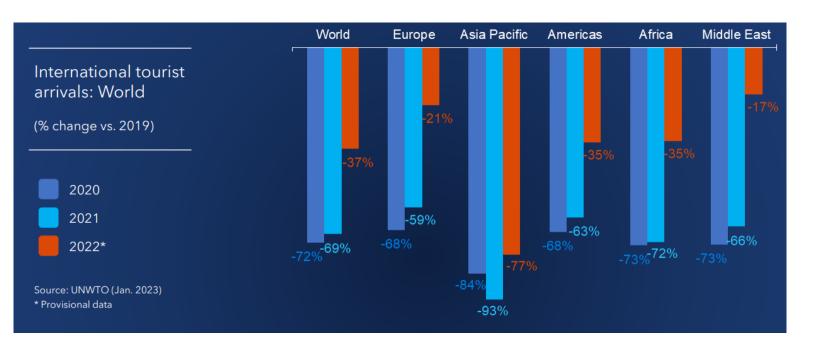


Tourism Leisure Leisure Sport Tourism Health Education Business Religion Visitors'

economy

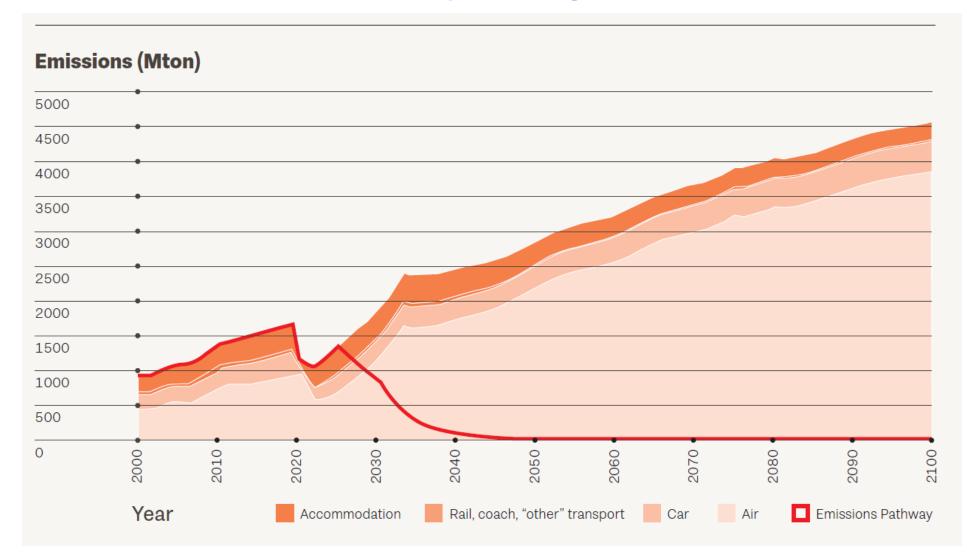
Source: UNWTO Tourism Highlights 2017

COVID recuperation



- Opportunity to rethink the model
- To built a new narrative
- Quality over the quantity
- To accelerate digitalisation and sustainability
- To pay attention to the local residents
- To consider the proximity as a value

Climate emergency



ENVISIONING 2030: DESIGNING A PLAN COMPLIANT WITH THE FIT FOR 55 STRATEGY

Global commitment to halve emissions by 2030 and reach Net Zero by 2050

The European Tourism Transition Pathway

Companies reducing environmental impacts R&I projects and pilots on sustainable tourism Data-driven tourism services Circular tourism services Experimenting environmental footprint Clear online information offer R&I for digital tools and services Sustainable mobility Interoperable data space for tourism Digitalisation of SMEs and

Collaborative and smart destination governance

Comprehensive tourism strategies

Expanding tourism indicators

Multimodal travelling

Short-term rentals

Networking, Best practice sharing

Awareness raising (skills needs, transition benefits)

> One-stop-shop to resources (skills, funding)

Facilitating travelling (crossborder, coordinated rules sharing) Skills and education development

Fair and good quality jobs

Accessible tourism services Diversification of tourism services. including resident perspective



Stakeholder support





Governance, at least at destination level

Personalization and

Big data for managing

Digitalisation / disrupting technologies

Sustainability Responsible/regenerative tourism

Diversification to deconcentrate, break the seasonality & increase the expenditure

Decarbonisation of tourism activity

Accessibility and mobility

Cooperation

Competition vs. cooperation

Spheres of cooperation:

- Transnational dimension (i.e routes, crossborder projects).
- We can't do it alone or we get better results if we do it in cooperation (regulation short-term rentals, digitalisation or sustainability standards, climate change, indicatorsobservatories...)
- Mutual learning and development of joint solutions to improve the performance in our destinations



Highlights

Adopt a global approach of tourism in your destination

From tourism to visitor economy (customisation)



Learn from the others!

Prepare your climate action plan according to the Glasgow Declaration

Manage your destination

From a Destination
Marketing Organisation
(DMO) to Destination
Management and
Marketing Organisation
(DMMO)

Establish the governance according to your goals

Preserve the essence, the reason why tourists are choosing your destination and not another or... move towards a new model

Innovate and make the most of the latest developments on sustainability and digitalisation







Biodiversity and nature protection & green infrastructures Research and innovation capacities & uptake of advanced technologies

Climate change adaptation and disaster risk prevention Transition to a circular and resource efficient economy



